

DATE: March 21st, 2024
TO: 911 Emergency Response Advisory Committee
FROM: Joanna Jenkins, Communications Supervisor, Washoe County 775/333-7019,
JAJenkins@washoecounty.us
THROUGH: Sheriff Darin Balaam, Washoe County Sheriff's Office
SUBJECT: REQUEST FOR TRAINING AND SOFTWARE FUNDING FOR WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS PSAP: A review, discussion, and possible action to approve, deny, or otherwise modify a request to fund/reimburse for the costs associated with purchasing Priority Dispatch's AI SkillLab for a total cost not to exceed \$5,000 and Q Plus for both EMD (Emergency Medical Dispatch) and EFD (Emergency Fire Dispatch) including installation and configuration for a total cost not to exceed \$24,453.00, together for a total cost not to exceed \$29,453.00.

SUMMARY

PUBLIC SAFETY TRAINING AND SOFTWARE FUNDING FOR PRIMARY PSAP (Public Safety Answering Point) WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS:

A review, discussion, and possible action to approve, deny, or otherwise modify a request to fund/reimburse for the costs associated with purchasing Priority Dispatch's AI SkillLab for a total cost not to exceed \$5,000 and Q Plus for both EMD (Emergency Medical Dispatch) and EFD (Emergency Fire Dispatch) including installation and configuration for a total cost not to exceed \$24,453.00, together for a total cost not to exceed \$29,453.00.

NRS APPLICABLE:

NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade, and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answering Points (PSAP) – Washoe County Sheriff's Office Communications.

PREVIOUS ACTION BACKGROUND

On November 14th, 2023 the 9-1-1 Emergency Response Advisory Committee approved funding for the City of Reno Public Safety Dispatch for the costs associated with Priority Dispatch's QPR for a total cost of \$43,300.00. On January 4th, 2023, the 9-1-1 Emergency Response Advisory Committee approved funding for the City of Reno Public Safety Dispatch for the costs associated with Priority Dispatch's AI SkillLab for a total cost of \$2,000.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the E911 Fund to the travel and training to the public safety training conferences for registrations, seminars, and meetings.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to fund/reimburse all costs associated with purchasing Priority Dispatch's AI SkillLab for a total cost not to exceed \$5,000 and Q Plus for both EMD (Emergency Medical Dispatch) and EFD (Emergency Fire Dispatch) including installation and configuration for a total cost not to exceed \$24,453.00, together for a total cost not to exceed \$29,453.00.

POSSIBLE MOTION

Move to approve the recommendation to fund associated costs with purchasing Priority Dispatch's AI SkillLab and Q Plus for both EMD and EFD for a total cost not to exceed 29,453.00.



QUOTE

110 Regent Street, Suite 500

Salt Lake City, UT 84111
USA

www.prioritydispatch.net

Prepared By: Tim Martin

Phone: (800) 363-9127

Direct:

Email: tim.martin@prioritydispatch.net

Agency:

Washoe County Sheriff's Office
Communication

Agency ID#:

1938

Quote #:

Q-72106

Date:

1/28/2024

Offer Valid Through:

5/27/2024

Payment Terms

Net 30

Currency:

USD

Bill To:

Washoe County Sheriff's Office Communication

1001 E. 9th Street

Attn: Accounts Payable, Bldg D-200

Reno, Nevada 89512-1014

United States

Ship To:

Washoe County Sheriff's Office Communication

1001 E. 9th Street

Attn: Accounts Payable, Bldg D-200

Reno, Nevada 89512-3904

United States

Product	Qty	Amount
Priority Dispatch AI SkillLab - Powered by Call Simulator ProQA calltaking training simulator powered by artificial intelligence (AI) Tier 2: 10 positions - renewed annually	1	USD 5,000.00
Annual SkillLab with option to renew Years 2-5 without increase TOTAL:		USD 5,000.00

Subtotal	USD 5,000.00
Estimated Tax	
Total	USD 5,000.00

Customer Signature:		Date:	
Customer Name:		Purchase Order ID:	
Expiration Date:			

TERMS AND CONDITIONS

This quote is valid for 120 days from date of issue. All prices quoted are exclusive of any applicable taxes, duties, or government assessments relating to this transaction, which are the sole obligation of Buyer. You can find it here: <https://prioritydispatch.net/licensing/>

"To lead the creation of meaningful change in public safety and health."



QUOTE

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Salt Lake City, UT 84111
USA

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Prepared By: Tim Martin

Phone: (800) 363-9127

Direct:

Email: tim.martin@prioritydispatch.net

Agency:

Washoe County Sheriff's Office
Communication

Agency ID#:

1938

Quote #:

Q-71794

Date:

1/26/2024

Offer Valid Through:

5/11/2024

Payment Terms

Net 30

Currency:

USD

Bill To:

Washoe County Sheriff's Office Communication
1001 E. 9th Street
Attn: Accounts Payable, Bldg D-200
Reno, Nevada 89512-1014
United States

Ship To:

Washoe County Sheriff's Office Communication
1001 E. 9th Street
Attn: Accounts Payable, Bldg D-200
Reno, Nevada 89512-3904
United States

Product	Qty	Amount
Installation and Configuration technical assistance for software installation and configuration for IT personnel	1	USD 3,328.00
Q Plus (Per Call) Expert case review and reporting. Subscription auto-renews without written cancellation	555	USD 13,875.00
Q Plus (Per Call) Expert case review and reporting. Subscription auto-renews without written cancellation	290	USD 7,250.00
Year 1 TOTAL:		USD 24,453.00

Product	Qty	Amount
Q Plus (Per Call) Expert case review and reporting. Subscription auto-renews without written cancellation	555	USD 13,875.00
Q Plus (Per Call) Expert case review and reporting. Subscription auto-renews without written cancellation	290	USD 7,250.00
Year 2-5 options to renew TOTAL:		USD 21,125.00

Subtotal	USD 24,453.00
Estimated Tax	
Total	USD 24,453.00

Customer Signature:		Date:	
Customer Name:		Purchase Order ID:	
Expiration Date:			

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